



The Business Management System

for LSPs & Translation Departments

www.plunet.com



A Thousand Different Workflows. One Solution.

Plunet is the management system
for LSPs and translation departments in
enterprises, government agencies, and institutions.



Powerful Business Management for the Translation Industry

You have been on the lookout for management software that can handle your translation and business processes end to end – including planning, process and quality control? Look no further! Plunet offers user-friendly and intuitive project management – combined with essential business functionalities. Quite simply a must-have for any company based on professional and reliable processes!



Professional Handling for any Project Scenario

Translation requirements change on a daily basis. On the one hand you need to keep a keen eye on small, yet time-critical projects, and on the other you must stay on top of long-term, large-scale projects with numerous complex requirements. Does your workday consist of handling endless numbers of similar projects – or does every day bring a new challenge? Plunet can adapt perfectly to any project scenario.



Resource Management for Optimal Workflows

Every company develops a unique approach when it comes to translation management. You outsource translation to external providers? You employ an in-house translation team? You utilize both options on a case-by-case basis? Plunet understands all the processes involved and will always offer the best solution for your workflow.



Intuitive and Scalable for Maximum Flexibility

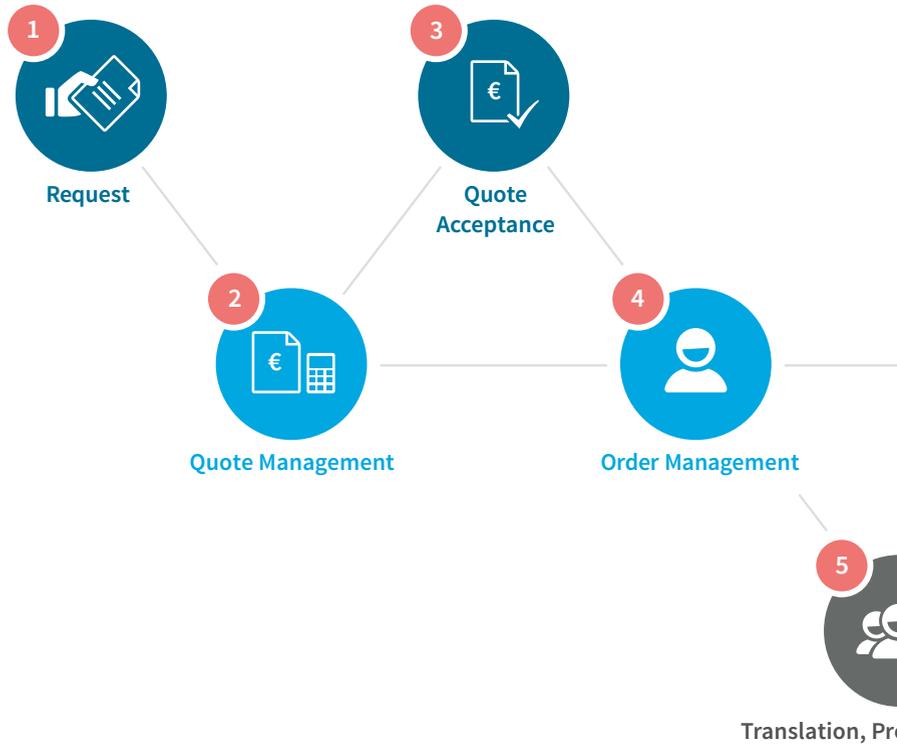
You are looking for management software that specifically targets growth and development of your business? Plunet offers optimized flexibility for any size of operation – from small startup teams to multinational enterprises. New functions are easily integrated. The system excels in terms of interoperability, offering interfaces for CAT, CMS, and accounting tools.

Seamless Project Management

Customer

Project Manager

Vendor



1

Manual or Automated Customer Request

- ✓ All project and reference files available in the customer portal
- ✓ Fast and secure file upload and download
- ✓ Flexible request options via the Plunet customer portal, API, e-mail, CMS

2

Automated Quote Calculation

- ✓ Integrated price lists and interfaces with all relevant CAT tools
- ✓ Significantly accelerated and standardized quote process based on flexible templates

3

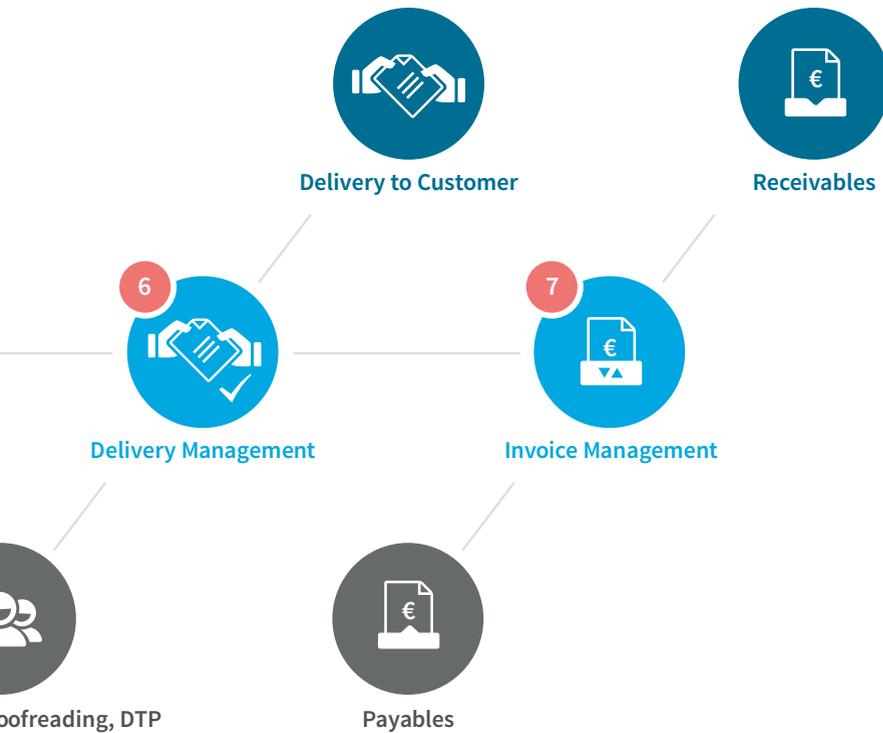
Quote Acceptance by Customer via Customer Portal

- ✓ Highly efficient quote management with automated customer prompting
- ✓ Advantages in comparison with traditional workflows: Flexible selection of alternative quotes
- ✓ Clear and concise overview of all quotes, orders, and invoices

4

Order Creation & Management by Project Manager

- ✓ Turning a quote into an order, all order details available via the customer portal
- ✓ Fast and flexible workflow creation at all times: manual, semi-automated or fully automated
- ✓ Automated search, job request, and job assignment for appropriate internal/external resources



5

Production Supervision by Project Manager

- ✓ Translation, proofreading, DTP, etc. by internal/external resources
- ✓ Fast and seamless workflows via integrated CAT tools
- ✓ Including integrated time sheets

6

Highly Efficient Delivery Management

- ✓ Job delivery via e-mail or resource portal, with automated downstream workflow
- ✓ Job monitoring, approval and job release for payment by project manager
- ✓ Automated delivery to customer via delivery dialogue, e-mail, download link, customer portal

7

Comprehensive Invoice Management

- ✓ Flexible templates simplify the customer invoicing process
- ✓ Easy handling and approval of payables; invoicing module available in the resource portal
- ✓ Partial, final, installment and collective invoices, credit notes, reminders, payment schedule management, credit lines

Features

CAT: SDL Trados Studio & GroupShare, memoQ, Across, XTM, Memsource, Déjà Vu, Transit, Wordfast ...

CMS: Connectivity with any CMS through Plunet EventManager or API

Accounting systems: QuickBooks, DATEV, Addison, SageKHK, 1C, CSV ...

Quality: ISO 9001 / EN 15038 conform quality management including complaint management

API: Customer-specific integration via Plunet programming interface

CRM: Sales & key account support via integrated Plunet CRM

GUI: DE EN FR ES PO IT RU PL CN JP KR

Plunet – New Horizons

“We need a high-performance project management system with numerous functionalities and high integration and customization capabilities for all our business units. Plunet is the ideal solution for us. The package, which consists of stable and flexible management software, combined with first-rate customer support, most certainly deserves top marks.”

Enssner Zeitgeist – Germany
Christian Enssner, CEO

“Netwire was the first company in Brazil to acquire Plunet BusinessManager. We were looking for a tool that could help us scale up, and that is what Plunet did! It gives us total control over processes; it optimizes the time spent on internal activities, promotes closer cooperation between Netwire’s departments and gives us access to clients’ buying history. It is reliable, easy and fast!”

Netwire – Brazil
Aleksander Honma, CEO

“Plunet centralizes all of the critical information required to run our company efficiently and uniformly, and staff, clients and vendors have 24/7 access to it from anywhere in the world. Project Managers and Sales Representatives work in a more structured environment, reducing time spent on repetitive tasks so that they can concentrate on more essential items.”

Interpro – USA
Ralph Strozza, CEO

“We utilize Plunet as our central project management tool and interface point for our global network of currently over 500 translators. It is perfectly customized to match our business requirements, and allows us to process the most diverse translation jobs – from entire catalogs to annual reports and technical documentation – reliably, efficiently, and within target deadlines.”

Sprachenfabrik – Germany
Jörg Vogt, CEO

for Your Success

“aLanguageBank believes in combining the best technologies for our business. Plunet BusinessManager perfectly centralizes and organizes the entire workflow throughout our organization. And because Plunet is constantly improving its management software and services, we continuously find and apply new benefits and efficiencies.”

aLanguageBank – USA
Christopher S. Carter, CEO

“We were searching for a future-proof and all-round project management solution that would be able to handle the increasing complexity of our translation tasks. Plunet BusinessManager has significantly improved our workflows, as all our orders can now be managed centrally via a single, intuitive interface. All the information is right there in Plunet – whatever you need, whenever you need it!”

Merck KGaA – Germany
Diane Davies, Director Translation Services

“Our company implemented Plunet BusinessManager in 2011, after testing the main similar software solutions available on the market. We were looking for a project and business management system that would help us provide flexible solutions to our customers’ requirements. Plunet has truly met and exceeded our expectations, both as a ‘product’ and a ‘service.’”

TIS.ro – Romania
Laurentiu Constantin, CEO

“With 5000+ projects a year, complex workflows, 30+ languages, different CAT tools, and Project Managers working from 3 locations, we are happy to have chosen Plunet BusinessManager as the central management software for our company. It helps us streamline the project flow in an efficient and flexible way. Through its API, Plunet enables integration with our own systems.”

nlg – Germany
Michael Ötli, CEO



Order your free
Plunet online demo and test system!
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